

PERATON MANAGED WORKPLACE SERVICES

Drive Productivity on a User-Centric Workplace, Anytime, Anywhere, and on Any Device

Enhancing the user experience can boost levels of collaboration and productivity across your organization. To unlock the full potential of your workforce, you need a defined, achievable roadmap to a modern, user-centric workplace that meets your organizational needs.

OUR SOLUTION

Peraton managed workplace services delivers a secure consumer-like experience, tailored for the government user. Our user-centric approach enables flexibility that allows users to move seamlessly between office and remote environments on the device of their choice while meeting government regulations and standards.

We provide hybrid, integrated, and global Microsoft 365 solutions supporting all government cloud environments ensuring that your data is secured at rest, in motion, and wherever it resides.

From Microsoft 365 user management to help desk support and contact center services, our solutions securely connect people to their data, applications, information, and co-workers from any device.

Working collaboratively, we'll develop a strategy that helps your organization move forward from any point in your digital workplace modernization journey. We start by understanding the outcomes you want to create. Then we work with you to identify current workplace experiences and barriers so we can determine how to generate your desired outcomes. Finally, we design, build, and implement a service solution that will deliver a user-centric workplace that supports the needs of your organization and its missions.

OUR MANAGED WORKPLACE SERVICES

Workplace Advisory Services

Our expert consultants help develop clear, actionable solutions to overcome information and worker productivity obstacles.

Endpoint as a Service

We manage and provide secure access to data, applications, and the cloud on any device, anywhere, anytime transforming the traditional workplace.

BENEFITS

- Defined transformation path to a modern digital workplace
- Hybrid integrated and global Microsoft 365 solutions supporting all government cloud environments
- Flexibility that allows users to move seamlessly between office and remote environments on the endpoint of their choice
- Secured data at rest, in motion, and wherever it resides
- Zero trust security options
- Productivity and security improvements

Collaboration Services

To boost collaboration, we provide advisory, transformation, and managed services for complex and secure Microsoft 365 cloud-based productivity services. We also offer additional service options that include unified communications and conferencing services.

Workplace Support and Contact Center Services

We deliver a market-leading suite of service desk, site support services, and multi-channel support services along with the ability to deliver end-to-end support of IT systems, and command, control, communications, computers, intelligence, surveillance, and reconnaissance (C4ISR) equipment and software.

PERATON TRANSFORMS GOVERNMENT WORKPLACES

Our services have helped transform government workplaces. Across federal, state, and local government, our 1,000+ service desk agents deliver support services for more than 1.48 million users. In a singled year, our service centers received and resolved more than 6.3 million contacts across multiple channels, including phone, self-service, web tickets, email, and chat.

We currently manage 267,000 Microsoft 365 users. Additionally, we manage more than 400,000 desktop, laptop, and mobile devices, and more than 1 million email mailboxes across the U.S. federal government.

